STD/PCO in Tirumala Pilgrim Centre in Chittor

1569. SHRI V. HANUMANTHA RAO: Will the Minister of COMMUNICATIONS be pleased to state;

(a) whether it is a fact that only 11 STD/PCOs are operational in Tirumala Pilgrim Centre in Chittor district in Andhra Pradesh;

(b) whether it is also a fact that Telecom authorities have neglected telecom facilities for lakhs of pilgrims in Tirumala; and

(c) the steps proposed to open more telecom facilities in Tirumala and Tirupati in 1997-98?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VERMA): (a) Sir, 13 STD PCOs are provided, in addition to 8 local PCOs, in Tirumala Pilgrim Centre.

(b) No, sir. Besides STD PCOs, local PCOs are also provided.

(c) Provision of additional PCOs is a continuing process. More STD PCOs will be provided after completion of usual formalities, to the applicants subject to fulfillment of eligibility criteria.

Fault Repair Service in Hyderabad

1570. SHRI V. HANUMANTHA RAO: Will the Minister of COMMUNICATIONS be pleased to state;

'(a) whether the fault repair service is inefficient in Hyderabad;

(b) whether it is a fact that numerous complaints are rouinely made for fault repair in Hyderabad Telecom;

(c) how Government propose to improve repair of frequent phone breakdown; and

(d) the steps proposed in this regard?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA): (a) No, Sir. The fault repair service at Hyderabad is working satisfactorily in each exchange. Adequate numbers of circuits have been provided to handle the complaints smoothly.

(b) No, Sir.

(c) Repeat faults are analysed from the details available in subscribers fault cards and action taken accordingly so as to avoid repetition of faults.

(d) Following steps are being taken for reducing frequent breakdowns of telephone lines and improving the repair service;

(i) Reduction of overhead spans.
(ii) Replacing old and life expired cables by jelly filled cables.
(iii) Laying of cables in ducts.'
(iv) Pressurisation of old type of cables for reducing the incidence of faults and easy localisation.
(v) Expediting the computerisations of fault analysis and repair system for remaining exchange in Hyderabad.
(vi) Replacement of old and worn out D.Ps, telephone instruments, house wiring, etc. in a phased manner.
(vii) Training and retraining of staff
(viii) Use of modern tools and testing aids.

रांची में खराब वायरलनंस टेलीफोन

1571. **श्री ज्ञान रंजन** : क्या संचार मंत्री यह बताने की कृपा करेंगे कि:

(क) क्या यह सच है कि बिहार के रांची जिले के अंतर्गत सिल्ली, सोना अनगड़ा आदि प्रखंडों में लगाए गए सभी वायरलैंस टेलीफोन खराब है और ग्रामीणों को इनसे को लाभ नहीं मिल पा रहा हैं; और

(ख) यदि हां, तो क्या सरकार उक्त क्षेत्रों के वायलैंस टेलीफोन चालू करने का विचार रखती है, यदि हां, तो कब तक; और यदि नहीं, तो इसके क्या क्या कारण हैं?

संचार मंत्री (**श्री बेनी प्रसाद वर्मा**) : (क) और (ख): जी, नहीं। रांची जिले के सिली, सोना,अंगारा ब्लाक में मल्टी एक्सेस रूरल रेडियो सिस्टम (बेतार